



EDINBURGH INTERNATIONAL FESTIVAL

BOOKING GUIDE

1-24 AUGUST 2025

WELCOME

We want our Access Pass members to feel confident using our online booking process. This Booking Guide outlines all you need to know to book tickets for Edinburgh International Festival events.

Further information about the performances listed in this guide can be found in the 2025 Edinburgh International Festival brochure or online at eif.co.uk/access

CONTACT US

If you have any questions or feedback for our team, please don't hesitate to contact us:

access@eif.co.uk

signlive.co.uk

+44 (0) 131 473 2056 (textphone prefix 18001)

Access Contact: **Callum Madge** – Access Manager

Accessible performances and access provisions are supported by **Claire and Mark Urquhart**



Image: The Marriage of Figaro Touch Tour

HOW TO BOOK

Online: eif.co.uk

SignLive: signlive.co.uk

Phone: **+44 (0) 131 473 2056**

In Person: **Edinburgh International Festival Box Office,
The Hub, Castlehill, Edinburgh, EH1 2NE**

Ticket prices are inclusive of fees, except for events at the Edinburgh Playhouse, where a £1.75 theatre restoration levy charge will be applied to each ticket. In line with our commitment to environmental sustainability, we encourage you to choose electronic tickets, however, if you choose to receive your tickets by post a £3 charge will be applied.

This fee will not apply to Access Pass members who require printed tickets as an access requirement.

CONCESSION PRICING

D/deaf, disabled and neurodivergent people are eligible for a 50% concession on full-price tickets. Anyone who requires an Essential Companion can claim one free ticket with one paid ticket. **The DDN concession is not available for tickets purchased through a multi-buy offer.**

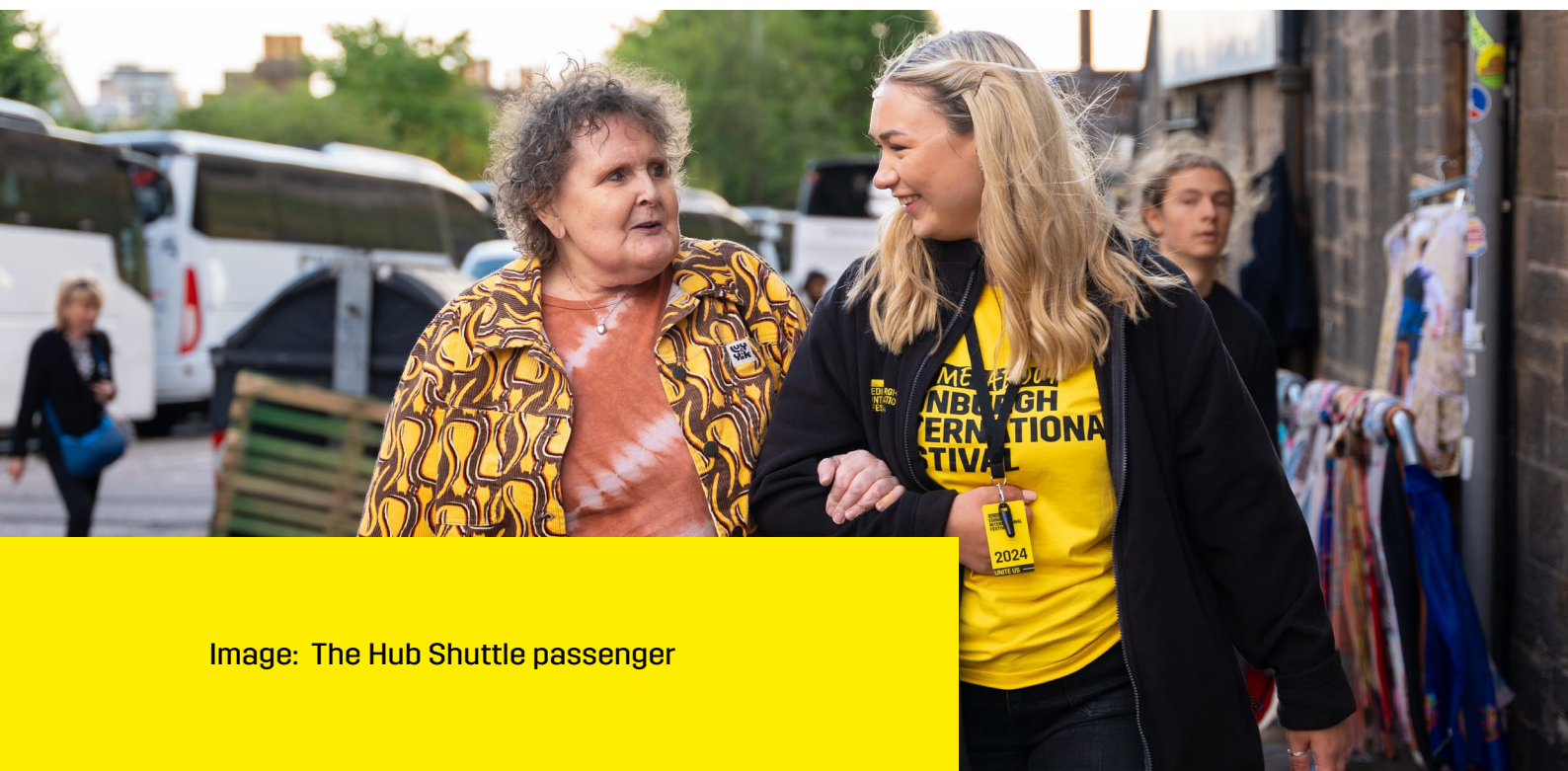


Image: The Hub Shuttle passenger

TELEPHONE BOOKING

20–26 March (Ambassadors and Friends only)

Monday to Friday 12noon – 4pm

Saturday and Sunday closed

27 March – 29 July

Monday to Friday 12noon – 4pm

Saturday and Sunday closed

30 July – 24 August

Monday to Sunday 10am – 8pm

IN-PERSON BOOKINGS AT THE HUB

14 March – 29 July

By appointment only, contact boxoffice@eif.co.uk or

+44 (0) 131 473 2056

30 July – 24 August

Monday to Sunday, 12noon – 5pm

(open until show start time on performance nights at The Hub)

The Edinburgh International Festival Box Office is based at

The Hub, Castlehill, Edinburgh EH1 2NE.

Please visit eif.co.uk for more information

BSL VIDEO BOOKINGS WITH SIGNLIVE

We are working with SignLive to enable audiences to book tickets via an online BSL interpreting service. Download the SignLive app and find us listed in the SignLive Community Directory. For more information visit signlive.co.uk

HOW TO BOOK ONLINE

The following website screenshots may look different to how they display to you, depending on the device you are viewing it on.

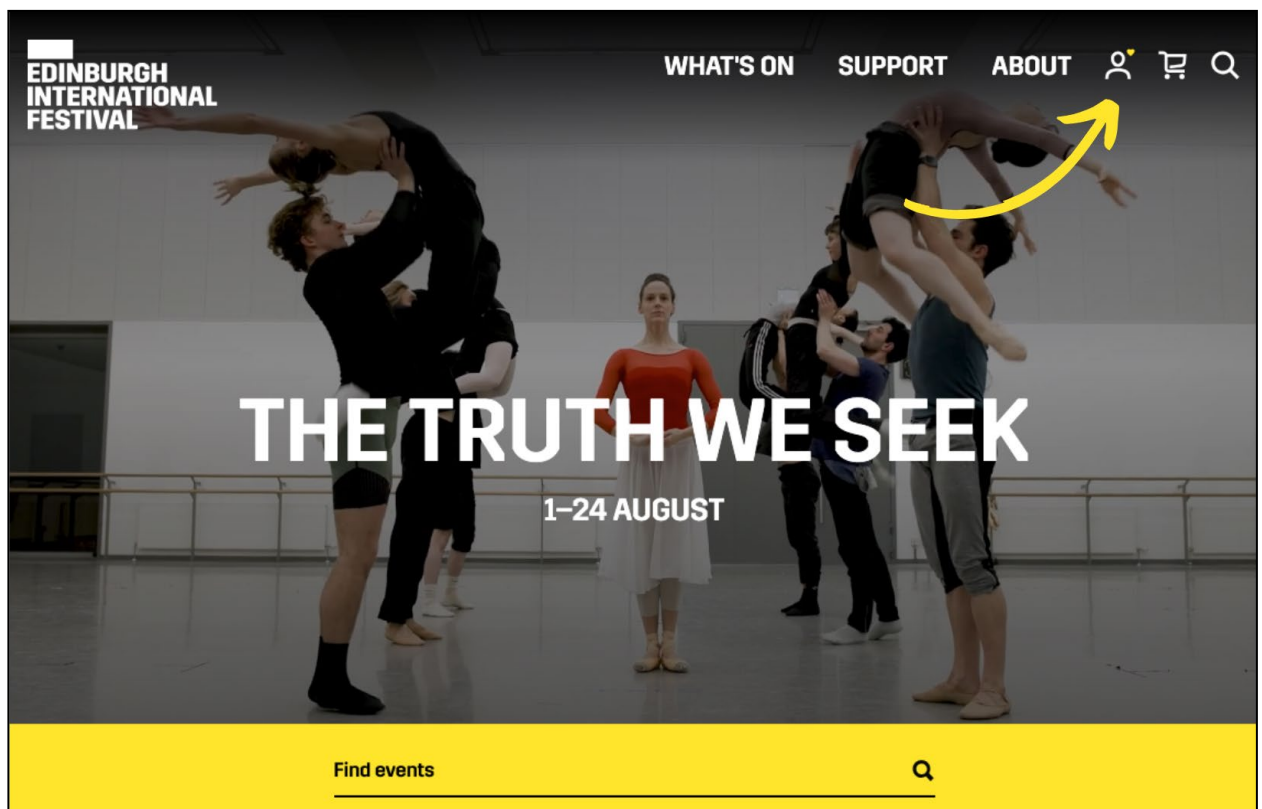


STEP ONE

SIGNING INTO YOUR ACCOUNT

1.1




Go to **eif.co.uk** - the homepage will look like the image below, or slightly different if you are using a mobile device. To log in, click the person icon, in the top right-hand corner.



1.2

This will take you to the log in page. Here you need to enter your log in details (email address and password) and then click **LOGIN**.

You will only be able to book accessible seating options once you have logged into your **Access Pass account**

EDINBURGH INTERNATIONAL FESTIVAL WHAT'S ON SUPPORT ABOUT   

LOGIN

Please note that we upgraded our box office system in 2021. If you have not booked tickets since then, you will require a new password.

If you have booked with us before, and your email address is already registered with us, please request a new password by clicking the 'Forgotten your password?' link below. You will receive an email inviting you to register a new password. Please check your spam folder if you have not received this email after a minute or so.

For further assistance, email our box office team at boxoffice@eif.co.uk

Email address:

Password:

LOGIN

STEP TWO

SELECT AN EVENT

2.1

Go to the **What's On** tab in the menu at the top of the page or click on this link eif.co.uk/whats-on. It will take you to the page captured below.

From here you can scroll through all of the events in our programme, or you can filter events by selecting specific genres or dates.

The screenshot shows the Edinburgh International Festival website's 'What's On' page. The top navigation bar includes 'WHAT'S ON', 'SUPPORT', and 'ABOUT'. A search bar is located below the navigation. A dropdown menu is open, showing filters for 'All', 'Classical Music', 'Contemporary Music', 'Dance', 'Keynote Talks', 'Opera', and 'Theatre'. A calendar is displayed, showing the month of August 2025. The main content area features event cards, including 'Wael Shawky' and 'Make It Happen' (Wed 30 Jul - Sat 9 Aug). Annotations with arrows point to the 'WHAT'S ON' menu item, the search bar, the filter dropdown, and the calendar.

EDINBURGH INTERNATIONAL FESTIVAL

WHAT'S ON SUPPORT ABOUT

WHAT'S ON

Search

- ✓ All
- Classical Music
- Contemporary Music
- Dance
- Keynote Talks
- Opera
- Theatre

Date

Aug 2025

28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

RESET

Wael Shawky

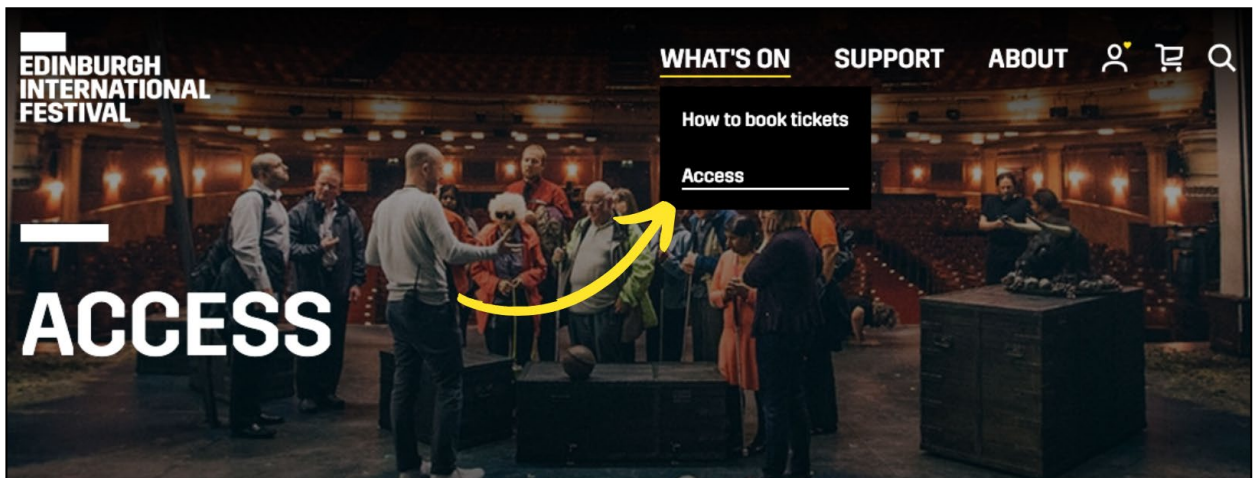
Make It Happen
Wed 30 Jul - Sat 9 Aug

Wed 30 Jul

CLEAR

2.2

Alternatively, you can search for accessible events. Hover over **What's On** in the menu at the top of the page, select **Access** from the drop-down menu, and click where it says **'Accessible Performances'**. This will take you to four images labelled **'Audio Described, BSL interpreted, Captioned or Relaxed performances'** then, click on the relevant image for the types of performances you want.



This page contains information about Access at the Edinburgh International Festival

- [The Access Pass](#)
- [Accessible Performances](#)
- [2025 Access Guide](#)



Types of Accessible Performances



Audio Described Performances & Touch Tours

Audio described shows provide a live commentary of the visuals of a performance.



BSL Interpreted Performances

BSL interpreters are either integrated into the performance or stand on the side of the stage.



Captioned Performances

Captions are displayed in large text on



Relaxed Performances

For anyone who would benefit from a

2.3

When you have found an event you want to book, and you have selected the date you want to attend, click the adjacent **BOOK NOW** button.

The screenshot shows the top navigation bar of the Edinburgh International Festival website with links for 'WHAT'S ON', 'SUPPORT', and 'ABOUT'. Below the navigation is a large image of a woman with dark curly hair. Underneath the image are three tabs: 'Overview', 'Programme', and 'Dates & Times'. The main heading is 'Cutting the Tightrope', followed by 'SCOTTISH PREMIERE' and a short description: 'This collection of short plays audaciously explores the power of the arts in'. To the right of the description is a yellow box containing the dates 'Thu 14 – Sun 17 Aug' and a black 'BOOK NOW' button. A curved arrow points from the 'BOOK NOW' button in the yellow box to the 'Dates & Times' section below.

The screenshot shows the 'Dates & Times' section of the website. It features a table with four rows, each representing a performance date. Each row includes the date, time, and a brief description of the event. To the right of each row is a black 'BOOK NOW' button and a small calendar icon. A yellow box on the right side of the page contains the dates 'Thu 14 – Sun 17 Aug', a 'BOOK NOW' button, and several icons with corresponding text: a location pin for 'Church Hill Theatre (Venue and access information)', a Euro symbol for 'From £25.00', a clock for 'Approximately 2 hours (Includes one interval)', a speech bubble for 'Need to Know' (There will be a post-show talk after every performance), and a warning triangle for 'Content Guidance' (Contains themes of violence, including war and genocide, sexual assault and racism). At the bottom of this yellow box is a 'SHARE THIS EVENT' button with a left-pointing arrow. A curved arrow points from the 'BOOK NOW' button in the yellow box to the 'Dates & Times' section above.

Date	Time	Event Details	Book Now
Thu 14 Aug	7.30pm	Post Show Talk	BOOK NOW
Fri 15 Aug	7.30pm	Post Show Talk	BOOK NOW
Sat 16 Aug	7.30pm	BSL Interpreted Post Show Talk	BOOK NOW
Sun 17 Aug	7.30pm	Audio Described Captioned Post Show Talk	BOOK NOW

STEP THREE

SELECT YOUR SEAT

3.1

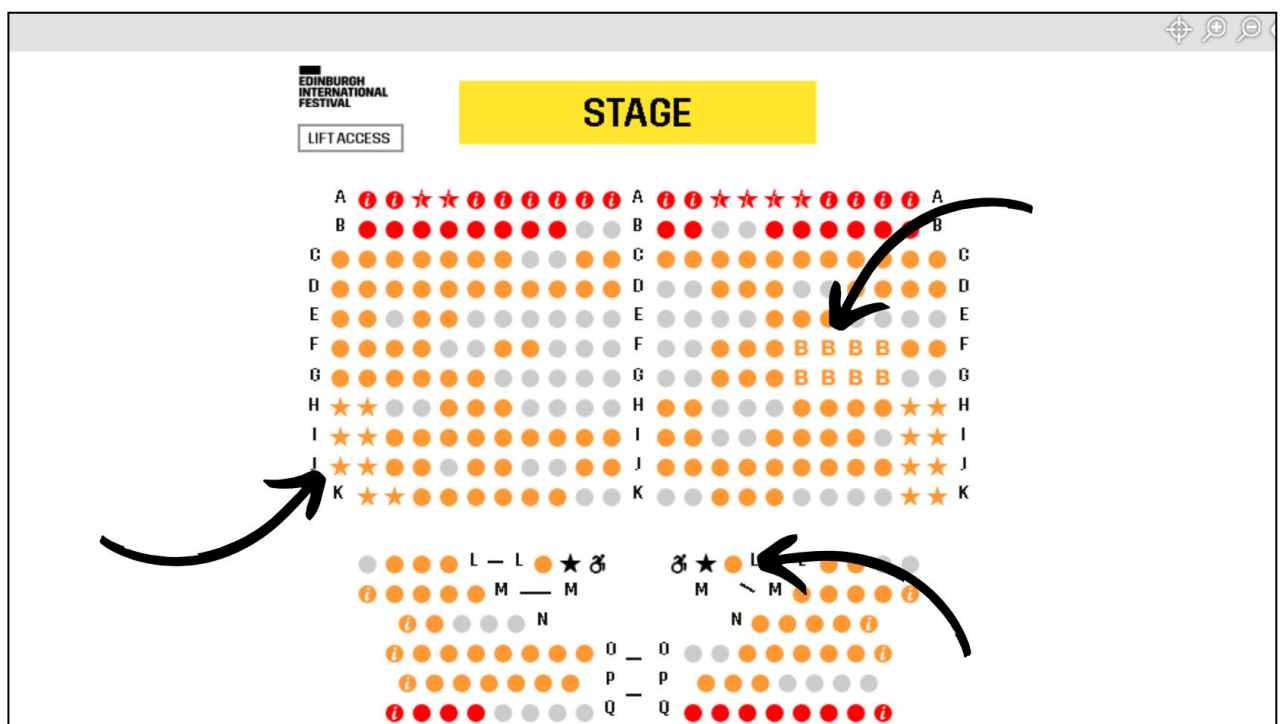
If you don't have specific seating requirements, you can select any available seat by clicking on the different colour dots. The different colours refer to the different prices available, which are outlined in a box under the auditorium seating plan.

Spaces for wheelchair users are marked on the auditorium seating plan with a wheelchair users' icon. The star icon next to it represents the seat for the free essential companion.

Spaces reserved for BSL users are marked with a **B**

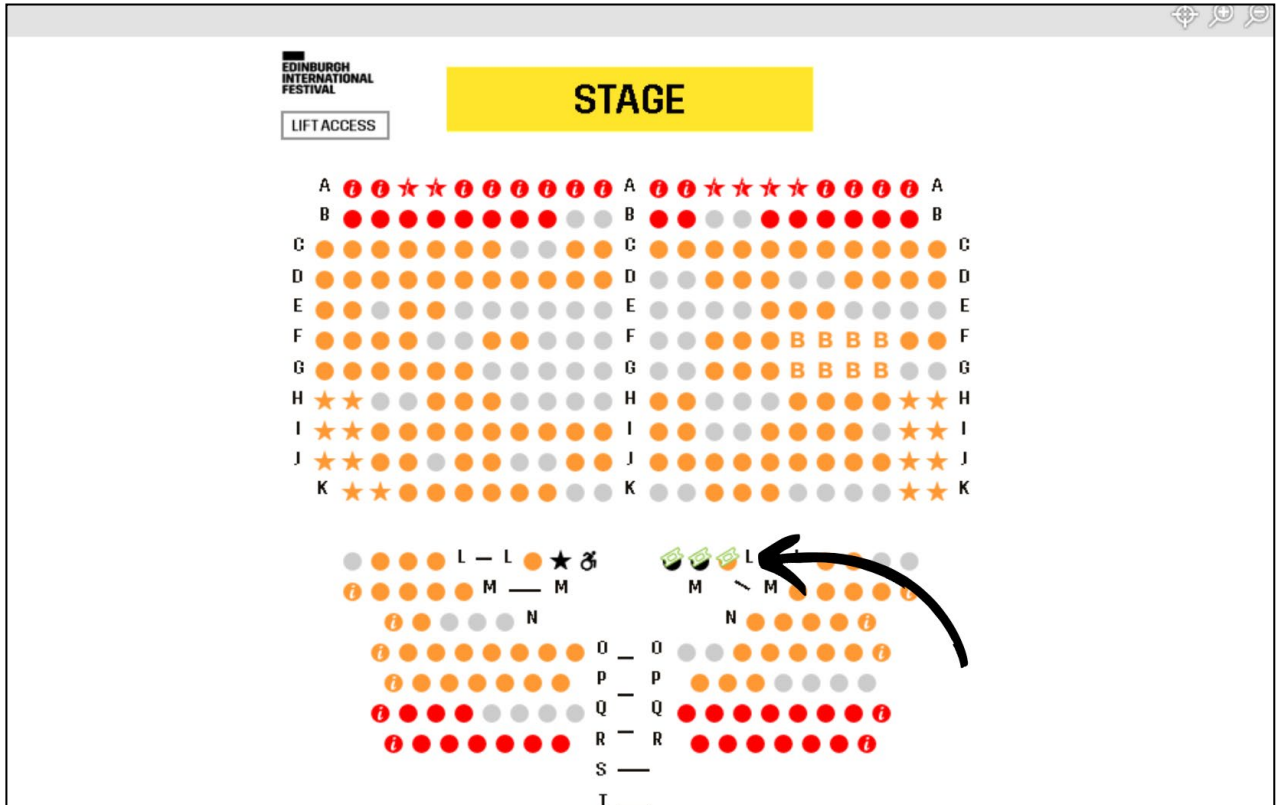
Space for audio description users are marked with an **A**

All other accessible seating options are marked on the auditorium seating plan with a star icon.



3.2

Once you have selected a seat, a ticket icon will appear.
If you want to select a different seat, just click on the ticket icon to deselect. Once you have selected all the seats you want, click **CONTINUE**



STEP FOUR

ADDING CONCESSIONS AND TICKET EXTRAS

4.1

The next page will ask you if you would like to apply a concession to your booking. Use the small down arrow to change the ticket type from Standard to D/deaf, Disabled and Neurodivergent or Essential Companion.

Do this for all the tickets you need to apply a concession price to, then click **CONTINUE**.

The Essential Companion will show a cost at this stage – it will be reduced to free before you make your final payment.

EDINBURGH INTERNATIONAL FESTIVAL

SATURDAY 16 AUGUST 2025, 19:30
CHURCH HILL THEATRE, 33 MORNINGSID ROAD, EDINBURGH, EH10 4DR

Please select the type of tickets you would like.

CHANGE MY SEATS

AREA	SEAT	TYPE	INFORMATION
Main Auditorium	L5	<input checked="" type="checkbox"/> Standard - £30.00 Essential Companion - £15.00 D/deaf, Disabled and Neurodivergent - £15.00 Under 18 - £15.00	
Main Auditorium	L6		
Main Auditorium	L7	Standard - £25.00	Not an aisle seat

4.2

If you have booked an audio described event, you will now be asked if you would like to attend the free touch tour. Touch tours happen in the performance venue before the performance starts.

If you would like to attend the touch tour, add the number of people who would like to attend into the text box and then click **ADD TO BASKET** then click **CONTINUE**.

If you don't want to attend the touch tour, just click **CONTINUE**.

ARE YOU INTERESTED IN THE FOLLOWING?

Buy extra items to improve your experience at the Edinburgh International Festival



TOUCH TOUR

Touch tours are an opportunity for blind or partially sighted audiences to gain additional context about the visual elements of a production. Taking place before an audio described performance, audiences can feel the shape and textures of certain objects, such as set, props or costumes, to help create a more vivid experience during the show.

Click **ADD TO BASKET** to include a ticket to the touch tour.

04 August 2025 19:00

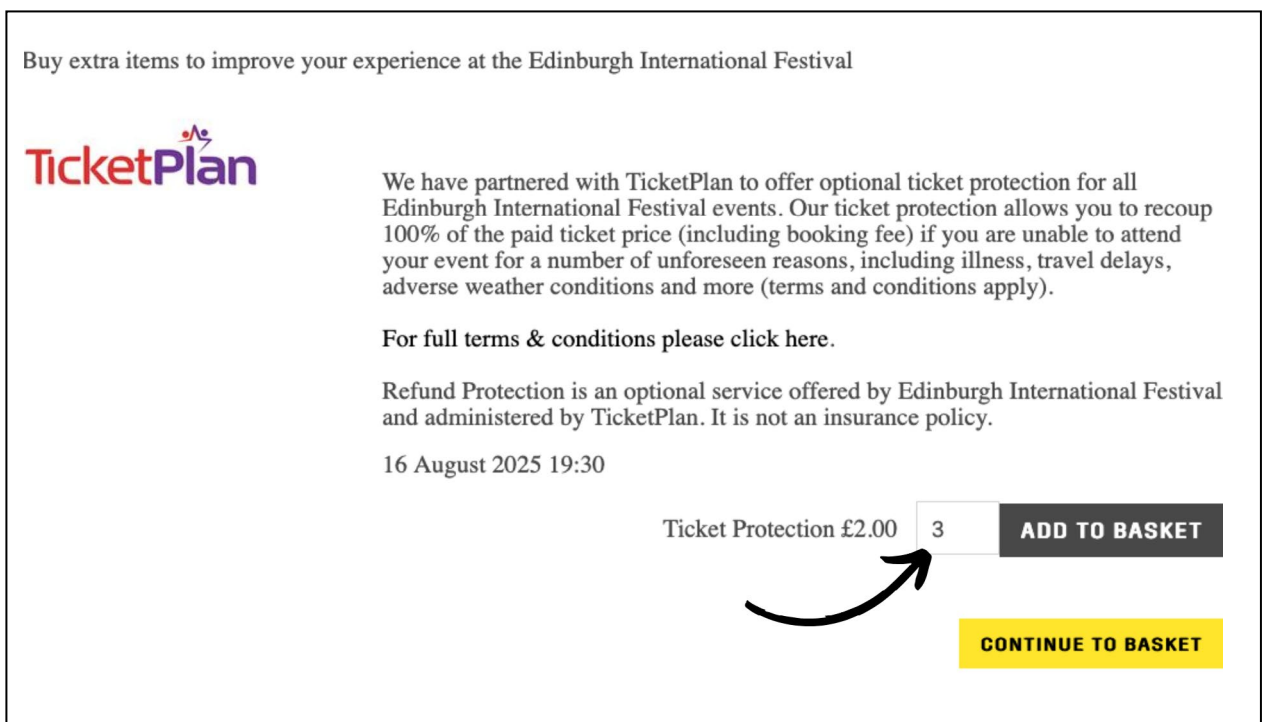
Touch Tour £0.00 **ADD TO BASKET**

4.2

You will now be asked if you would like ticket insurance. This is optional. If you would like it, add the number of tickets you would like to have insured into the text box, and click **ADD TO BASKET** then click **CONTINUE TO BASKET**.

If you don't want to add ticket insurance, just click **CONTINUE TO BASKET**.

Buy extra items to improve your experience at the Edinburgh International Festival



TicketPlan

We have partnered with TicketPlan to offer optional ticket protection for all Edinburgh International Festival events. Our ticket protection allows you to recoup 100% of the paid ticket price (including booking fee) if you are unable to attend your event for a number of unforeseen reasons, including illness, travel delays, adverse weather conditions and more (terms and conditions apply).

For full terms & conditions please click [here](#).

Refund Protection is an optional service offered by Edinburgh International Festival and administered by TicketPlan. It is not an insurance policy.

16 August 2025 19:30

Ticket Protection £2.00 **ADD TO BASKET**

CONTINUE TO BASKET

STEP FIVE

FINAL STEPS BEFORE CHECKOUT

5.1

You can now either pay for the tickets or you can continue shopping for tickets to another performance. To pay for your tickets click **CHECKOUT**. To continue shopping click **SAVE BASKET AND CONTINUE BROWSING**

The screenshot displays a checkout interface with two main columns. The left column, titled 'Tickets', lists a single item: 'Cutting the Tighrope' for £40.00. Below the item name are details: 'Date: 19:30 Sat 16 August 2025', 'Quantity: 3', 'Seat(s): L5, L6, L7', and 'Type: D/deaf, Disabled and Neurodivergent, Essential Companion, Standard'. A 'DELETE' button is visible next to the price. Below this is a section titled 'Pay It Forward – add a donation' with a paragraph explaining the fund and a bulleted list of benefits. The right column, titled 'Summary', shows '3 x Tickets' for £40.00. It includes a 'Enter promo code' field with an 'APPLY' button. At the bottom of the summary, it shows 'Total to pay' as £40.00 and 'You've saved' as £12.50. Two buttons are at the bottom: a yellow 'CHECKOUT' button and a black 'SAVE BASKET AND CONTINUE BROWSING' button. Two black arrows point from the 'Pay It Forward' section to the 'CHECKOUT' button, and from the 'CHECKOUT' button to the 'SAVE BASKET AND CONTINUE BROWSING' button.

Tickets	
Cutting the Tighrope	£40.00 DELETE
Date: 19:30 Sat 16 August 2025 Quantity: 3 Seat(s): L5, L6, L7 Type: D/deaf, Disabled and Neurodivergent, Essential Companion, Standard	

Summary	
3 x Tickets	£40.00
Enter promo code	
<input type="text"/>	APPLY
Total to pay	£40.00
You've saved	£12.50

Pay It Forward – add a donation

Cost shouldn't be a barrier to cultural discovery. You can help make tickets more affordable to those who need it most. Donate to our Pay It Forward fund and help us provide:

- £10 Affordable Tickets for every event in our programme for those who need them
- Free classical concert tickets for young musicians and singers

CHECKOUT

SAVE BASKET AND CONTINUE BROWSING

5.2

You can choose to have your tickets sent to your email as a PDF file or have paper tickets posted to you. E-tickets are the default setting. If you would prefer to have a paper ticket posted to you, a £3 postage fee will be added to your order.

If you are blind or partially sighted, the postage fee will be waived at the checkout stage.

This is the final step before you are taken through to the checkout stage.


CHECKOUT

For details of how Edinburgh International Festival processes personal data, please [refer to our privacy policy](#)

PERSONAL DETAILS EDIT

TICKET DELIVERY

Please choose a delivery option for your tickets

- Receive my tickets as e-tickets (no charge)
- Receive my tickets by post £3.00 
- Collect my tickets at the box office
- Not available for your choice of tickets

CONTINUE